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## **PRG Meeting -3**

Thursday, 06 November 2014 at Belmont Hill Surgery

Dr. Holloway's Room

5.30 pm to 6.30 pm

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### Agenda

Agenda for PPG Meeting  
on Thursday 12 March 2015 at 17.30

- 1) Welcome and Apologies
- 2) Matters Arising from last meeting
  - a) Selecting chair
- 3) Agreed action plan and review
- 4) Friend and family test
- 5) GP patients survey results
- 6) NHS choices
- 7) CCG/PPG workshop on 03<sup>rd</sup> of March 2015
- 8) CQC report updates
- 9) Complaint and significant event
- 10) Update from the Practice
- 11) Next year's action plan

**Date of next meeting:**